

Kerbal Space Program - Bug #25202

Just purchased Breaking ground expansion on steam

04/23/2020 04:01 AM - Blacktalon

Status:	Acknowledged	Start date:	04/23/2020
Severity:	Low	% Done:	100%
Assignee:	Technicalfool		
Category:	Steam		
Target version:			
Version:	1.9.1	Language:	English (US)
Platform:	Windows	Mod Related:	No
Expansion:	Breaking Ground, Core Game		

Description

Just purchased and installed breaking ground expansion on steam. game appeared to patch fine but upon logging in the progress bar goes all the way across and hangs on

Verifying Expansion: Breaking Ground Squadexpansion/Serenity

Upon closing the game I scanned the files and it says a file of 31kb is missing, it redownloads the file, relaunch the game and the hang repeats. closing the game reports the 31kb file missing and it repeats.

I uninstalled the game and reinstalled and restarted and the issue repeats. At this time I just discovered that uninstalling the game doesnt empty the steamapps folder so im trying that will be back with an update if that works

History

#1 - 04/23/2020 04:07 AM - Blacktalon

So clearing the folder appears to have fixed the problem but at least theres a workaround if it occurs again

#2 - 06/02/2020 05:10 PM - Technicalfool

- Status changed from New to Acknowledged

- Assignee set to Technicalfool

- % Done changed from 0 to 100

I've not managed to reproduce this, and have been through multiple install/uninstall/DLC install processes in this version. However I'm not willing to call it "not a bug". If anybody has a reliable reproduction, please do add more information in a comment here.

#3 - 07/03/2020 05:05 PM - Duke

Blacktalon wrote:

Just purchased and installed breaking ground expansion on steam. game appeared to patch fine but upon logging in the progress bar goes all the way across and hangs on

Verifying Expansion: Breaking Ground Squadexpansion/Serenity

Upon closing the game I scanned the files and it says a file of 31kb is missing, it redownloads the file, relaunch the game and the hang repeats. closing the game reports the 31kb file missing and it repeats.

I uninstalled the game and reinstalled and restarted and the issue repeats. At this time I just discovered that uninstalling the game doesnt empty the steamapps folder so im trying that will be back with an update if that works

Yep, just ran into this issue with the same exact process, testing fix now.

UPDATE: I reproduced it, turns out its mod-related for me from the twitch launcher. In the process of removing and verifying what needs to be removed.

#4 - 07/02/2021 11:11 PM - fisban

i had this happen to me as well with fresh install of Ksp and expansions. I installed ksp then installed the making history and breaking ground expansions and a file was missing. steam would report the missing file but would not download it. To fix I went to the ksp folder in steam apps and deleted every thing and did a verify integrity and the file was downloaded with the rest of the game