

# Kerbal Space Program - Bug #25079

## Can't pass the Security check

03/25/2020 01:38 AM - KerbalabreK

<b>Status:</b>	Resolved	<b>Start date:</b>	03/25/2020
<b>Severity:</b>	Low	<b>% Done:</b>	100%
<b>Assignee:</b>	ManeTI		
<b>Category:</b>	UI		
<b>Target version:</b>	Not Applicable		
<b>Version:</b>	Not Applicable	<b>Language:</b>	English (US), 简体中文 (Chinese Simplified)
<b>Platform:</b>	Windows	<b>Mod Related:</b>	No
<b>Expansion:</b>	Core Game		

### Description

I can't pass the security check because it isn't there! So I can't create an account on the forum. Living in China now. I can't even report the problem on the forum because it needs security check. I'm not asking for help here and I'm pretty sure it's a bug from the forum or the security check service provider. I'm sorry that it may not be a proper place to report this but it's my only way to report this issue.

### History

#### #1 - 03/25/2020 08:07 AM - MisterDoctor

I've heard that reCaptcha often doesn't work in China because it's run by Google which is often blocked.

Some info about it here:

<https://stackoverflow.com/questions/57827914/google-recaptcha-in-china>

<https://www.quora.com/Since-Google-reCAPTCHA-does-not-work-in-China-how-do-Chinese-websites-prevent-bots-and-denial-of-service-attacks>

Google's suggestion is to use [www.recaptcha.net](http://www.recaptcha.net) instead of [www.google.com](http://www.google.com) but it apparently doesn't work anymore. It would be up to the KSP Devs to use a different Captcha or else you could maybe use a VPN or proxy.

#### #2 - 03/25/2020 12:07 PM - Technicalfool

- Status changed from New to Investigating

- Assignee set to Technicalfool

- % Done changed from 0 to 20

Passing this to tech support.

#### #4 - 03/25/2020 03:05 PM - ManeTI

- Assignee changed from Technicalfool to ManeTI

#### #5 - 03/27/2020 06:04 AM - KerbalabreK

If the bug fixing needs any help, please contact me.

#### #6 - 04/01/2020 06:57 PM - ManeTI

- Status changed from Investigating to Ready to Test

- Target version set to Not Applicable

- % Done changed from 20 to 80

Hello, indeed looks like a problem with google in China, we have set up a new Captcha from a different provider (KeyCaptcha).

#### #7 - 04/03/2020 03:15 AM - KerbalabreK

- File 2020-04-03 110556.png added

The problem has gone. I'm now able to create an forum account. Thanks alot!!!!!!

**#8 - 04/13/2020 08:00 PM - ManeTI**

- Status changed from Ready to Test to Resolved

- % Done changed from 80 to 100

**Files**

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📄 2020-03-25 082613.png	38.5 KB	03/25/2020	KerbalabreK
📄 2020-04-03 110556.png	88.1 KB	04/03/2020	KerbalabreK