

Kerbal Space Program - Bug #19289

[ja] Steam workshop error

06/23/2018 07:21 AM - meilaz1212

Status:	New	Start date:	06/23/2018
Severity:	Low	% Done:	0%
Assignee:			
Category:	Application		
Target version:			
Version:	1.4.4	Language:	日本語 (Japanese)
Platform:	Windows	Mod Related:	No
Expansion:	Making History		

Description

Steam workshop error.
An error occurred when sending craft data.
Details are described in the image.

History

#1 - 06/24/2018 04:07 AM - kozutti

- File 20180624130226_1.jpg added
- File 20180624130206_1.jpg added

meilaz1212 wrote:

Steam workshop error.
An error occurred when sending craft data.
Details are described in the image.

I also experienced the same symptoms
Restarted steam and client but did not improve

After the first dialog is displayed
A second dialog comes out

#2 - 06/24/2018 04:15 AM - kozutti

- File 2018-06-24_13-11-47.png added

STEAM SUBSCRIBER AGREEMENT has agreed on June 22.

#4 - 06/24/2018 04:41 AM - owata

- File KSP_x64 2018-06-24 13-06-27-644.mp4 added
- Expansion Making History added

#5 - 06/24/2018 04:42 AM - owata

- File KSP_x64 2018-06-24 13-06-27-644.mp4 added
- Expansion deleted (Core Game)

#6 - 06/24/2018 05:12 AM - meilaz1212

- File output_log.txt added

Added output.log for Steam error.

#7 - 06/24/2018 05:16 AM - kozutti

- File output_log.txt added

#8 - 06/24/2018 05:18 AM - owata

- File output_log.txt added

My output_log.txt

#9 - 06/24/2018 05:45 AM - Million_Lights

meilaz1212 wrote:

Added output.log for Steam error.

- Outputlog shows signs of a modded instance of KSP, please try again with a clean instance to confirm this issue

kozutti:

File output_log.txt added

- Outputlog shows signs of a modded instance of KSP, please try again with a clean instance to confirm this issue

owata:

File output_log.txt added

- log cuts out before the error happens, please reproduce the error, go back to the main menu and upload the output_log again.

#10 - 06/24/2018 06:02 AM - kozutti

- File output_log.txt added

#11 - 06/24/2018 06:03 AM - kozutti

- File deleted (output_log.txt)

#12 - 06/24/2018 06:05 AM - kozutti

- File output_log.txt added

I removed all MOD

#13 - 06/24/2018 06:20 AM - Million_Lights

potential fix you can try:

- Delete all empty entries from your workshop uploads
go to your workshop uploads in steam and see if any of them have no preview picture.

- try to use Steam Cloud File Manager and delete all unused files

<https://github.com/GMMan/SteamCloudFileManagerLite/releases>

to do that, download what is listed for KSP (AppID = 220200), download the files and check them to know what they are (sadly no preview in the manager)

Then use the steam cloud file manager to delete what is not used in the workshop

- reduce banner file size below 1MB (if a custom one was used)

- make sure you are not low on space for your KSP cloud

steam => KSP => properties => updates | at the bottom it shows the used/available space for KSP

- try to upload under a new name

#14 - 06/24/2018 06:56 AM - kozutti

- File 2018-06-24_15-51-22.png added

The workshop file has already been deleted many times

There seems to be no problem with cloud

#15 - 06/24/2018 07:56 AM - Million_Lights

kozutti wrote:

The workshop file has already been deleted many times

There seems to be no problem with cloud

Did you try to use a different craft file name?

The emergency fix would be to ask someone else to upload it. Previous tests have indicated that it is Steam account specific.

It is a problem with the steam cloud or its interaction with KSP. The underlying error is:
[SteamManager]: There was an error updating the item FileId(1420716634) - k_EResultLimitExceeded
which means a file was too large or there was not enough free space to write the file into the cloud
or at least thats what STEAM thinks.

It will be looked at

Files

screenshot674.png	2.93 MB	06/23/2018	meilaz1212
20180624130226_1.jpg	381 KB	06/24/2018	kozutti
20180624130206_1.jpg	381 KB	06/24/2018	kozutti
2018-06-24_13-11-47.png	123 KB	06/24/2018	kozutti
KSP_x64 2018-06-24 13-06-27-644.mp4	2.01 MB	06/24/2018	owata
KSP_x64 2018-06-24 13-06-27-644.mp4	2.01 MB	06/24/2018	owata
output_log.txt	744 KB	06/24/2018	meilaz1212
output_log.txt	1.05 MB	06/24/2018	kozutti
output_log.txt	923 KB	06/24/2018	owata
output_log.txt	1.17 MB	06/24/2018	kozutti
2018-06-24_15-51-22.png	10.3 KB	06/24/2018	kozutti