Kerbal Space Program - Bug #28621

PS4 Blue Screen Random Crashing - CE-34878-0

03/31/2022 11:54 PM - Ande

 Status:
 New
 Start date:
 03/31/2022

Severity: Low % Done: 0%

Assignee:

Category: Application

Target version:

Version: PS4 - Enhanced Edition 2021-9-24

Patch 15

Platform: PS4 Mod Related: No

Expansion: Breaking Ground, Core Game, Making History

Description

Issue

PS4 will crash randomly to desktop whilst playing the game, this happens at least once per gameplay session.

Tried

I contacted support directly and reported this issue in a previous career where I had over 100 flights. They advised it may have been due to either:

Language:

English (US)

- install problem
- save file issue
- ps4 issue

I followed the instructions given

- 1. Factory reset the past
- 2. Redownload and install game
- 3. Start a new career

Originally following this activity I played a new career with maybe only 1 blue screen crash in a weeks gameplay.

I noticed that the frequency of the crashes appeared to have spiked once I opened up the tech to I feel about level 3 or 4. This was a similar experience in my first career. Now I get the crashes every time I play. Usually on reload it will be fine. Occasionally it has to repair the save.

The most common occurrences I've had are...

- 1. Completing a manuever in map screen and then selecting the options menu to jump to tracking station.
- 2. Complete hang in the VAB, music still plays on but controls lock out eventually hitting the blue screen.

Frequency is evident through attached screenshot.

Unfortunately I have not a clue how to recreate, I believe there's a memory leak spiking the console back, even when reloading and doing the same task I've never been able to cause the crash.

Files

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